(b) provide the opportunity to correct deficiencies, including, where appropriate, providing guidance to assist the applicant in completing an application correctly.

10. The competent authority should, where possible, accept authenticated copies in place of original documents.

11. If the competent authority rejects an application by an applicant, it shall inform the applicant, in principle in writing, and without undue delay. It shall also, on request of the applicant, inform the applicant of the reasons for rejection of the application and the timeframe for an appeal against that decision. An applicant should not be prevented from submitting a new or revised application solely on the basis of a previously rejected application.

12. The competent authority shall grant an authorisation as soon as it is established, in the light of an appropriate examination, that the applicant meets the conditions for obtaining it.

13. The competent authority shall ensure that an authorisation, once granted, enters into effect without undue delay in accordance with the terms and conditions specified therein.

ARTICLE 8.32

Technical standards

Each Party shall encourage its competent authorities, when adopting technical standards, to adopt technical standards developed through open and transparent processes, and shall encourage any body, including relevant international organisations[1], designated to develop technical standards to use open and transparent processes.

[1] For the purposes of this Article, "relevant international organisations" means international bodies whose membership is open to the relevant bodies of the Parties.

SUB-SECTION 2

Provisions of general application

ARTICLE 8.33

Administration of measures of general application

1. Each Party shall ensure that all measures of general application affecting trade in services are administered in a reasonable, objective and impartial manner.

2. Paragraph 1 does not apply to:

(a) the aspects of a measure that do not conform with Article 8.7 or 8.8 and are referred to in subparagraphs 1(a) to (c) of Article 8.12 or with Article 8.15 or 8.16 and are referred to in subparagraphs 1(a) to (c) of Article 8.18; or

(b) a measure referred to in paragraph 2 of Article 8.12 or paragraph 2 of Article 8.18.

ARTICLE 8.34

Review procedures for administrative decisions

1. Each Party shall maintain judicial, arbitral or administrative tribunals or procedures which provide, upon request of an affected entrepreneur or service supplier of the other Party, for a prompt review of, and where justified, appropriate remedies for, administrative decisions that affect:

(a) cross-border trade in services as defined in subparagraph (d) of Article 8.2;

(b) establishment as defined in subparagraph (i) of Article 8.2 or operation as defined in subparagraph (p) of Article 8.2; or