② Not come under the Article 31 of the Japan Health Insurance Association Order concerning the accounts regulations

③ Possess the Grade A in “Service” in terms of the qualification for participating in tenders by the Ministry of Health, Labour and Welfare (Single qualification for every ministry and agency) in fiscal year 2025, 2026, and 2027

④ Prove to have the ability to provide sufficient service with certainty

⑤ Prove to have no false statement in tendering application forms or attached documents

⑥ Prove neither the business condition nor credibility is deteriorating

⑦ Being the person who does not take compensation for damages request from Japan Health Insurance Association

⑧ Do not come out of Japan Health Insurance Association during a period taking a nomination stop about duties

⑨ Enterprise have qualification of privacy mark or ISMS or ISO／IEC27001 or JIS Q 27001 (If the enterprise does not have the qualification, there must be equivalent internal regulations in place). As a qualification regarding quality assurance, the applicant shall hold ISO 9001 : 2015 certification, CMMI Level 3 or higher, or an equivalent certification, or otherwise posess a similar quality management system of an equivalent standard

⑩ Anyone who wishes to participate in the bid must submit a written pledge that they are not a member of an organzied crime group as separately designated by the Association. If a bidder fails to submit the pledge, makes a fails pledge, or violates the pledge, the bid of that person will be invalidated

⑪ Not having received administrative disposition for violation of laws and regulations under the jurisdiction of the Ministry of Health, Labour and Welfare within the past year. However this does not apply if the employee has received a suspension order from a labour standards inspection agency for violation of the labour standards laws listed below, but has taken corrective measures and received a “Notice of Lifting Suspension Order”

(a) Labour Standards Act

(b) Industrial Safety and Health Act

(c) Minimum Wage Law

(d) Law Concerning Security of Wage Payment, act

(e) Domestic Work Law

(f) Work Environment Measurement Method

(g) Pneumoconiosis Act

(h) Act on Special Measures Concerning Carbon Monoxide Poisoning Caused by Coal Mine Accidents

⑫ Within the past year, you have benn referred to the Ministry of Health, Labour and Welfare for a violation of laws and regulations, and this fact has not been made public

⑬ The company’s name has not been made public within the past year under the disclosure system pursuant to laws and regulations under the Ministry of Health, Labour and Welfare, or as a company where illegal long working hours or death from overwork, etc. have been found at multiple workplaces, pursuant to item 3 of the Notice from the Director of the Labour Standards Bureau of the Ministry of Health, Labour Standards Notification No.0120—1, issued on January 20, 2017, “Regarding the implementation of guidance by Prefectual Labour Bureau Directors, etc. to top management of companies where illegal long working hours and death from overwork, etc. have been found at multiple workplaces and the disclosure of company names” or item 3 of the Notice from the Director of the Labour Standards Bureau of the Ministry of Health, Labour Standards Notification No.0125—1, issued on January 25, 2019, “Regarding the implementation of guidance by Prefectural Labour Bureau Directors, etc. to top management of companies where improper operation of the discretionary work system has been found at multiple workplaces and the disclosure of company names”

⑭ Other things depend on the Bid Instructions

(7) Time-limit for operation specification : 17 : 00, 10 December, 2026

(8) Time-limit for Tender : 12 : 00, 16 December, 2026

(9) Contact point for the notice : Yoshimasa Furuya, accounting division, general affairs department, Japan Health Insurance Association, YOTSUYA TOWER 6F 1—6—1, Yotsuya, Shinjuku-ku, Tokyo, 160—8507 Japan, TEL 03—6680—8199

入札公告

次のとおり一般競争入札に付します。

令和８年10月21日

全国健康保険協会理事長　北川　博康

◎調達機関番号　427　◎所在地番号　13

1　調達内容

(1) 品目分類番号　71、27

(2) 調達件名及び予定数量　全国健康保険協会システムヘルプデスク業務一式

(3) 調達案件の仕様等　仕様書等による。

(4) 委託期間　仕様書等による。

(5) 納入場所　全国健康保険協会が指定する場所

(6) 入札方法　落札者の決定は、総合評価落札方式をもって行うので、入札金額を記載した入札書及び提案書を提出すること。なお、落札決定に当たっては、入札書に記載された金額をもって落札判定を行うので、入札者は、消費税等に係る課税事業者であるか免税事業者であるかを問わず、税抜額を入札書に記載すること。

2　競争参加資格

(1) 全国健康保険協会会計細則第30条及び第31条の規定に該当しない者であること。

(2) 令和７・８・９年度厚生労働省競争参加資格（全省庁統一参加資格）「役務の提供等」のＡの等級に格付けされ、関東・甲信越地域の競争参加資格を有するものであること。なお、当該競争参加資格については、令和８年３月31日付け号外政府調達第58号の官報の競争参加者の資格に関する公示の別表に掲げる申請受付窓口において随時受け付けている。

(3) 当該案件を確実に履行できると認められる者であること。

(4) 資格審査申請書又は添付書類に虚偽の事実を記載していないと認められる者であること。

(5) 経営の状況又は信用度が極度に悪化していないと認められる者であること。

(6) 損害賠償請求を全国健康保険協会から受けていない者であること。

(7) 全国健康保険協会から業務等に関し競争参加資格停止措置を受けている期間中でないこと。

(8) 厚生年金保険・全国健康保険協会管掌健康保険又は船員保険の適用を受けている者にあっては、直近１年間について保険料の未納がない者、健康保険組合等の適用を受けている者にあっては、直近１年間について厚生年金保険料に未納がない者であること。また、厚生年金保険の適用を受けない場合は、事業主が直近１年間について国民年金の未加入及び国民年金保険料の未納がない者であること。

(9) プライバシーマーク付与認定またはＩＳＭＳ（Information Security Management System）やＩＳＯ／ＩＥＣ27001（国際認証）又はＪＩＳ Ｑ 27001（日本産業標準）のうち、いずれかの認証を受けている者であること。もしくは、それに準じた個人情報の取扱いに関する内容を事業者独自の規約等で確立されている者であること。

また、品質保証に係る認証・資格として、ＩＳＯ9001：2015の認証又はＣＭＭＩレベル３以上またはこれと同等の認証を受けていること。もしくは、それに類する同水準の品質管理体制を有していること（品質保証や品質方針、品質マネジメントやリスクマネジメント方法、責任の所在等、事業者独自の規約等での確立）。